

Appendix A: Comparison of FY 2001 Targets and Actuals

| | FY 2000 Actual | FY 2001 Target | FY 2001 Actual | Target Met | Target Not Met |
|--|-------------------|---|--------------------------|------------|-------------------|
| Strategic Goal 1: Provide the Information and the Framework to Enable the Economy to Operate Efficiently and Equitably | | | | | |
| Economic Development Administration | | | | | |
| Performance Goal: Promote private enterprise and job creation in economically distressed communities | | | | | |
| Private sector dollars invested in distressed communities as a result of EDA investments | \$199M | \$480M by FY 2004 \$1,200M by FY 2007 \$2,410M by FY 2010 | \$971M | ✓ (1) | |
| Jobs created or retained in distressed communities as a result of EDA investments | 12,056 | 14,400 by FY 2004 | 12,898 | ✓ (2) | |
| State and local dollars committed per EDA dollar | \$1 - \$1.2 | \$1 - \$1 | \$1 - \$1 | ✓ | |
| Percent of investments to areas of highest distress | 45% | 40% | 43% | ✓ | |
| Reduce application processing time | 72.5 days | 68.1 days | 82.0 days | | ✓ |
| Performance Goal: Build local capacity to achieve and sustain economic growth | | | | | |
| Percent of sub-state jurisdiction members actively participating in the Economic Development District Program | 95% | 85% | 92% | ✓ | |
| Percent of Economic Development District and Indian tribe planning grantees whose Comprehensive Economic Development Strategy (CEDS) is on time and acceptable | 46% | 60% | 88% | ✓ | |
| Percent of University Center clients rating technical assistance received as a 7 on a 1 to 10 scale. (10 is best) | 84% | 75% | 90% | ✓ | |
| Percent of Trade Adjustment Assistance Center clients rating assistance received as a 7 on a 1 to 10 scale. (10 is best) | 95% | 85% | 97% | ✓ | |
| Number of research and national technical assistance results published or presented nationally each year | 7 | 8 | 10 | ✓ | |
| Percent of local technical assistance and economic adjustment strategy grants awarded in areas of highest distress | 35% | 30% | 32% | ✓ | |
| Reduce certification processing time for trade impacted firms | 48 days | 47.4 days | 50.8 days | | ✓ |
| Economics and Statistics Administration / Bureau of Economic Analysis | | | | | |
| Performance Goal: Develop relevant, accurate and timely GDP and economic accounts statistics | | | | | |
| Timeliness of release of GDP (as compared with other countries) | 1 st | 1 st | 1 st | ✓ | |
| Reliability of delivery-economic data (% of scheduled releases issued on time) | 100% | 100% | 100% | ✓ | |
| Customer satisfaction with quality of products and services (mean rating on 5-point scale) | 4.3 | 4.3 | Survey postponed to 2002 | | ✓ |

1 The amount of private sector dollars invested represents a long-term measure. The FY 2001 actual is based on targets set in FY 1998. The FY 1998 target was \$130 million by FY 2001

2 Number of jobs created or retained represents a long-term measure. The FY 2001 actual is based on targets set in FY 1998. The FY 1998 target was 5,400 by FY 2001

| | FY 2000 Actual | FY 2001 Target | FY 2001 Actual | Target Met | Target Not Met |
|--|---------------------------------------|---------------------------------------|---------------------------------------|------------|-------------------|
| Strategic Goal 1: Provide the Information and the Framework to Enable the Economy to Operate Efficiently and Equitably | | | | | |
| Economics and Statistics Administration / Census | | | | | |
| Performance Goal: Provide and improve current measures of the U.S. population, economy and governments that meets the needs of policy makers, businesses and the public | | | | | |
| Percentage of household surveys with initial response rates >90% | 100% | 100% | 100% | ✓ | |
| Percentage reduction from time of data collection to data release for selected household surveys | Maintain FY 1999 actual time achieved | Maintain FY 1999 actual time achieved | Maintain FY 1999 actual time achieved | ✓ | |
| Percentage of household surveys attaining specified reliability measurements | 100% | 100% | 100% | ✓ | |
| Performance Goal: Provide the statistical foundation and benchmark measures of population, economy, and government that meet the needs of policy makers, federal, state and local governmental agencies, businesses; and the public | | | | | |
| Disseminate Census 2000 Data Products | New | 100% of schedule releases | 100% of schedule releases | ✓ | |
| Produce apportionment counts using traditional Census-taking methods | New | 100% on time | 100% on time | ✓ | |
| International Trade Administration | | | | | |
| Performance Goal: Increase Trade Opportunities for U.S. Firms | | | | | |
| Number of New-to-Market Firms | 54,307 | 54,779 | 63,719 | ✓ | |
| Counseling Sessions | 277,080 | 281,165 | 138,165 | | ✓ |
| Performance Goal: Broaden and Deepen U.S. Exporter Base | | | | | |
| New-to-Export Firms | 33,514 | 30,336 | 20,422 | | ✓ |
| Dollar Value of Gross Exports Supported | 8.9B | 11.0B | 12.5B | ✓ | |
| Performance Goal: Ensure Fair Competition in International Trade | | | | | |
| Number of AD/CVD Cases Processed | 185 | 185 | 136 | | ✓ |
| Dollar value of Market Openings | 4.0B | 4.1B | 2.5B | | ✓ |
| Performance Goal: Improve U.S. Competitive Advantage Through Global E-Commerce | | | | | |
| Number of new subscriber using Buy USA.com e-services | N/A | 5,000 | 338 | | ✓ |
| Bureau of Export Administration | | | | | |
| Performance Goal: Enhance the efficiency of the export control system while protecting U.S. national security interests | | | | | |
| Average processing time for export licenses (days) | 38.8 | 32 | 40.4 | | ✓ |
| Number of licensing decisions | 11,039 | 14,000 | 10,773 | | ✓ |
| Number of high risk transactions deterred | 398 | 512 | 225 | | ✓ |
| Number of export assistance seminars or conferences | 86 | 120 | 106 | | ✓ |

| | FY 2000 Actual | FY 2001 Target | FY 2001 Actual | Target Met | Target Not Met |
|---|-------------------|-------------------|-------------------|------------|-------------------|
| Strategic Goal 1: Provide the Information and the Framework to Enable the Economy to Operate Efficiently and Equitably | | | | | |
| Bureau of Export Administration | | | | | |
| Performance Goal: Detect illegal export transactions and penalize violators | | | | | |
| Number of investigations accepted for administrative or criminal remedies | 93 | 70 | 81 | ✓ | |
| Number of enforcement outreach visits | 1,025 | 1,010 | 1,046 | ✓ | |
| Number of export investigations completed | 1,260 | 1,225 | 1,181 | | ✓ |
| Number of end use visits conducted | 965 | 680 | 693 | ✓ | |
| Performance Goal: Assist key nations to establish effective export control programs | | | | | |
| Number of nonproliferation and export control international cooperative exchange activities conducted | 39 | 37 | 43 | ✓ | |
| Performance Goal: The U.S. defense industrial base is healthy and competitive | | | | | |
| Number of strategic industry analyses completed | 397 | 300 | 278 | | ✓ |
| Minority Business Development Agency | | | | | |
| Performance Goal: Develop an entrepreneurial innovative market focused economy | | | | | |
| Dollar value of contracts awarded to assisted minority-owned businesses | \$1.2B | \$0.7B | \$1.6B | ✓ | |
| Performance Goal: Improve the opportunities for minority-owned businesses to pursue financing | | | | | |
| Dollar value of financial packages to assisted minority-owned business | \$0.2B | \$1.0B | \$0.6B | | ✓ |
| Number of financial packages received by assisted minority-owned businesses | 556 | 925 | 1,155 | ✓ | |
| National Telecommunication and Information Administration | | | | | |
| Performance Goal: Promote competition within the telecommunications sector and promote universal access to telecommunications services for all Americans | | | | | |
| Number of reports, filings, testimony and speeches | 32 | 30 | 43 | ✓ | |
| Performance Goal: Ensure that the allocation of radio spectrum provides the greatest benefit to all people | | | | | |
| Number of new agency requested spectrum assignments actions | 90,615 | 91,000 | 113,654 | ✓ | |

| | FY 2000 Actual | FY 2001 Target | FY 2001 Actual | Target Met | Target Not Met |
|---|-------------------|-------------------|-------------------|------------|-------------------|
| Strategic Goal 2: Provide Infrastructure for Innovation to Enhance American Competitiveness | | | | | |
| The United States Patent and Trademark Office | | | | | |
| Performance Goal: Enhance the quality of our patent products and services | | | | | |
| Increase overall customer satisfaction from 64 % to 80 % by FY 2006 | 64% | 67% | 64% | | ✓ |
| Performance Goal: Minimize patent application processing time | | | | | |
| Reduce average total pendency to 26 months by FY 2006 | 25.0 | 26.2 | 24.7 | ✓ | |
| Percent of patents granted that do not qualify for term extension for exceeding 36 months | New | 86% | 74% | | ✓ |
| Performance Goal: Enhance the quality of our trademark products and services | | | | | |
| Increase overall customer satisfaction from 70 % to 80 % by FY 2005 | 65% | 65% | 70% | ✓ | |
| Performance Goal: Minimize trademark application processing time | | | | | |
| Reduce average first action pendency to 2 months by FY 2004 | 5.7 | 6.6 | 2.7 | ✓ | |
| Reduce average total pendency to 12 months by FY 2006 | 17.3 | 19.0 | 17.8 | ✓ | |
| Performance Goal: Strengthen intellectual property protection in the United States and abroad, making it more accessible, affordable and enforceable | | | | | |
| Increase in technical assistance to developing countries and countries moving to market economy (Number of technical assistance activities completed) | 106 | 105 | 84 | | ✓ |
| Technology Administration (NIST-NTIS-OTP) | | | | | |
| Performance Goal: Provide leadership in promoting national technology policies that facilitate U.S. preeminence in key areas of science and technology and leverage technological innovation to strengthen American global competitiveness | | | | | |
| Number of roundtables, seminars, and negotiations held with industry, government, and academia to advance TA policy goals | 30 | 25 | 38 | ✓ | |
| Performance Goal: Provide technical leadership for the nation's measurement and standards infrastructure and ensure the availability of essential reference data and measurement capabilities | | | | | |
| Quality assessment and performance evaluation using peer review | completed | complete | completed | ✓ (3) | |
| Economic impact studies | completed | complete | completed | ✓ (3) | |
| Standard reference materials available | 1,292 | 1,315 | 1,335 | ✓ | |
| Standard Reference Data titles available | 63 | 66 | 65 | | ✓ |
| Number of items calibrated | 2,969 | 3,100 | 3,192 | ✓ | |
| Technical publications produced | 2,115 | 2,200 | 2,207 | ✓ | |

| | FY 2000 Actual | FY 2001 Target | FY 2001 Actual | Target Met | Target Not Met |
|--|--|-------------------|-------------------|------------|-------------------|
| Strategic Goal 2: Provide Infrastructure for Innovation to Enhance American Competitiveness | | | | | |
| Technology Administration (NIST-NTIS-OTP) | | | | | |
| Performance Goal: Accelerate technological innovation and development of the new technologies that will underpin future economic growth | | | | | |
| Economic impact studies | completed | complete | completed | ✓ (3) | |
| Cumulative number of technologies under commercialization | 166 | 180 | TBD (4) | | |
| Cumulative number of publications | 565 | 720 | TBD (4) | | |
| Cumulative number of patents filed | 693 | 790 | TBD (4) | | |
| Performance Goal: Improve the technological capability, productivity and competitiveness of small manufacturers | | | | | |
| Increased sales attributed to MEP assistance | \$698M | \$708M | TBD (5) | | |
| Capital investment attributed to MEP assistance | \$873M | \$913M | TBD (5) | | |
| Cost savings attributed to MEP assistance | \$482M | \$576M | TBD (5) | | |
| Performance Goal: Assist U.S. businesses and other organizations in continually improving their productivity, efficiency, and customer satisfaction by adopting quality and performance improvement practices | | | | | |
| Number of applications per year to MBNQA and Baldrige-based state and local quality awards | 911 | 935 | 646 | | ✓ |
| Number of Baldrige Criteria mailed by the BNQP and by Baldrige-based state and local quality programs | 176,248 | 193,600 | 164,949 | | ✓ |
| Performance Goal: Enhance public access to worldwide scientific and technical information through improved acquisition and dissemination activities | | | | | |
| Number of items in archive | 2,916,204 | 2,966,200 | 2,952,777 | | ✓ |
| Number of documents reproduced from electronic media | 805,332 | 850,000 | 707,311 | | ✓ |
| National Telecommunication and Information Administration | | | | | |
| Performance Goal: Promote the availability and support new sources of advanced telecommunications and information services | | | | | |
| Number of models / grants available for non-profit or public sector organizations | 35 | 80 | 74 | | ✓ |
| 3 | This measure is inherently qualitative and non-cumulative and therefore numerical targets and performance data are not applicable See TA section of this report for full explanation | | | | |
| 4 | Data for FY 2001 actual data will be available in mid-late 2002 due to data collection lag. | | | | |
| 5 | Data for FY 2001 actual data will be available end of 2002 due to data collection lag. | | | | |

| | FY 2000 Actual | FY 2001 Target | FY 2001 Actual | Target Met | Target Not Met |
|---|---|-------------------|-------------------|------------|-------------------|
| Strategic Goal 3: Observe and Manage the Earth's Environment to Promote Sustainable | | | | | |
| National Oceanic and Atmospheric Administration | | | | | |
| Performance Goal: Build Sustainable Fisheries | | | | | |
| Fewer overfished fisheries (25% by 2005) | -7% | 1% | 1% | ✓ | |
| Stocks having sufficient essential fish habitat | 10% | 40% | Undetermined (6) | | ✓ |
| Increase in employment in noncapture fishing and other sectors in fishing communities | N/A | 2% | Undetermined (7) | | ✓ |
| Increase in economic contribution of sustainable aquaculture to gross domestic product | N/A | 4% | Undetermined (8) | | ✓ |
| Performance Goal: Sustain Healthy Coasts | | | | | |
| Number of acres of coastal habitat restored (cumulative) | 45,000 | 70,000 | 71,000 | ✓ | |
| Reduce introductions and impacts of invasive species (total of 6 regions within the U.S.) | 1 | 2 | 2 | ✓ | |
| Percentage of U.S. shoreline and inland areas that have improved ability to reduce coastal hazard impacts | 6% | 6% | 6% | ✓ | |
| Performance Goal: Recover Protected Species | | | | | |
| Reduce by 10 (from a FY 2000 baseline of 27) by FY 2007 the number threatened species at risk of extinction | New | 2 | 2 | ✓ | |
| Increase the number of commercial fisheries that have insignificant marine mammal mortality | New | 2 | 2 | ✓ | |
| Reduce by 11 (from a FY 2000 baseline of 29) by FY 2007, the number of endangered species at risk of extinction | New | 3 | 3 | ✓ | |
| 6 | NOAA has determined that this performance measure is not supported by research. It is being discontinued in FY 2002. | | | | |
| 7 | NOAA has no authority to develop/manage programs that impact employment in non-capture fishing. Data to measure progress are not available. | | | | |
| 8 | NOAA has determined that linkages between NMFS program performance in aquaculture research and aquaculture's contribution to the Nation's gross domestic product don't exist. Therefore, actuals for this measure cannot be determined. | | | | |

| | FY 2000 Actual | FY 2001 Target | FY 2001 Actual | Target Met | Target Not Met |
|--|--|-------------------|-------------------|------------|-------------------|
| Strategic Goal 3: Observe and Manage the Earth's Environment to Promote Sustainable National Oceanic and Atmospheric Administration | | | | | |
| Performance Goal: Advance Short-term Warnings and Forecasts | | | | | |
| Lead time (minutes), for severe weather warnings for Tornadoes | 10 min | 13 min | 10 min | | ✓ |
| Accuracy (%),for severe weather warnings for Tornadoes | 63% | 68% | 67% | | ✓ |
| False alarm rate (FAR) (%) for severe weather warnings for Tornadoes | 76% | 73% | 73% | ✓ | |
| Lead time (minutes) for severe weather warnings for Flash Floods | 43 min | 45 min | 46 min | ✓ | |
| Accuracy (%), for severe weather warnings for Flash Floods | 86% | 86% | 86% | ✓ | |
| Lead time (hours) of warnings for Hurricanes | N/A | 21 hours | N/A (9) | | |
| Accuracy (%) of 3-day forecast of precipitation | 16% | 22% | 19% | | ✓ |
| Lead time (hours) for warnings for Winter Storms | 9 hours | 13 hours | 13 hours | ✓ | |
| Accuracy (%) for warnings for Winter Storms | 85% | 86% | 90% | ✓ | |
| Accuracy (%) of forecasts of ceiling and visibility (Aviation Forecasts) | 15% | 21% | 18% | | ✓ |
| False alarm rate (FAR) (%) of forecasts of ceiling and visibility (Aviation Forecasts) | 53% | 51% | 51% | ✓ | |
| Accuracy (%) of forecast for winds and waves (Marine Forecasts) | 51% | 51% | 52% | ✓ | |
| Performance Goal: Implement Seasonal to Interannual Climate Forecasts | | | | | |
| Determine the accuracy of the correlation between forecasts of the Southern Oscillation Index (SOI) and El Nino/La Nina events | .84 | .85 | .85 | ✓ | |
| U.S. temperature forecasts (skill score) | 25 | 20 | 20 | ✓ | |
| New monitoring or forecast products that become operational per year (cumulative) | New | 4 | 4 | ✓ | |
| New climate observations introduced | New | 120 | 132 | ✓ | |
| Performance Goal: Predict and Assess Decadal to Centennial Change | | | | | |
| Document the "turnover" of CFC source gases in order to verify the effectiveness of global policy actions | N/A | N/A | N/A | (10) | |
| Publish updated trend results of air quality measurements | N/A | 1 | 1 | ✓ (11) | |
| Lead development of a peer-reviewed initial assessment of regional ozone in North America, including summarizing results for customers | N/A | N/A | N/A | (12) | |
| Results of 90% of the research activities cited in the 2001 IPCC Third Assessment of Climate Change | N/A | 90% cited | 100% cited | ✓ (12) | |
| Performance Goal: Promote Safe Navigation | | | | | |
| Reduce the hydrographic survey backlog (square nautical miles for critical navigation areas (cumulative percentage) | 24.3 | 27.8 | 31.2 | ✓ | |
| Percentage of National Spatial Reference System (NSRS) completed | 71 | 75 | 75 | ✓ | |
| 9 | No hurricanes made landfall in FY 2000. Therefore there was no actual data | | | | |
| 10 | These publications are produced every 3-5 years | | | | |
| 11 | These measurements are produced every other year | | | | |
| 12 | It takes 5 years to collect and analyze sufficient data to create a report on these data | | | | |

| | FY 2000 Actual | FY 2001 Target | FY 2001 Actual | Target Met | Target Not Met |
|--|---|---|---|------------|-------------------|
| Management Integration Goal: Strengthen Management at All Levels | | | | | |
| Departmental Management | | | | | |
| Performance Goal: Ensure Effective Resource Stewardship in Support of the Department's Programs | | | | | |
| Maintain 100 percent funds covered by clean audits | 100% | 100% | 100% | ✓ | |
| Deploy Commerce-wide integrated financial management system | Systems deployment in 5 bureau | Deploy system in 9 bureaus | System deployed in 9 bureaus | ✓ | |
| Implement Competitive Sourcing | Inventory submitted on 6/30/00 | Complete inventory of commercial FTE positions due by 6/30/01 | Inventory submitted on 6/29/01 | ✓ | |
| Funds obligated through performance-based contracting | New | 10% | 25% of \$1.624B | ✓ | |
| Small purchases made using credit cards | 88% of actions below \$25K | 75% of actions below \$25K | 92% of actions below \$25K | ✓ | |
| Use of on-line procurement to publish synopses and solicitations for proposals to contract with the Department | New | 50% of synopses | 98% of synopses | ✓ | |
| Increase percent of total obligations awarded as contracts to small business | WO:6% MB:20% SB: 34% | WO:5% MB:18% SB: 40% | WO:9% MB:18% SB: 50% | ✓ (13) | |
| Reduce energy consumption per square foot from 1985 base | 34% | 26% | 34% | ✓ | |
| Ensure a secure workplace for all Commerce employees | All security containers at 10 field facilities inspected | Conduct inspections of 10 classified computer systems | 32 inspections of classified computer systems conducted | ✓ | |
| Provide grants and cooperative agreements to Minority Serving Institutions | \$33M | \$46M | \$51M | ✓ | |
| Performance Goal: Strategic Management of Human Capital | | | | | |
| Strategic Competencies—ensure competency in leadership and in mission critical occupations | Plan developed, tools identified | Automated tools used by 3 pilot test offices | Automated tools used by 3 pilot test offices | ✓ | |
| Strategic Competencies—ensure diverse candidate recruitment | Finalize MOUs with 9 HSIs, marketed 121 resumes with DOC managers | Develop/implement resume database, sponsor 9 recruitment activities, market 140 resumes | Resume database developed/implemented 19 recruitment activities, sponsor more than 352 resumes marketed | ✓ | |

13 Small Business (SB), Minority Business (MB), and Women-owned Business (WO)

| | FY 2000 Actual | FY 2001 Target | FY 2001 Actual | Target Met | Target Not Met |
|--|---|---|---|------------|-------------------|
| Management Integration Goal: Strengthen Management at All Levels | | | | | |
| Departmental Management | | | | | |
| Efficiency and effectiveness of hiring systems using the Commerce Opportunities Online (COOL) system | COOL Phase II created and fill time identified at 44 days | Create COOL Phase III and, reduce fill time to 34 days | COOL Phase III created, fill time of 38 days | | ✓ |
| Increase the alignment of performance management with mission accomplishment | Combined performance management and awards handbook completed | Design tracking system for aligning ratings with mission accomplishment/overall recognition | Tracking system for aligning ratings with mission accomplishment/overall recognition designed | ✓ | |
| Implement a telecommuting program | 3 pilot programs established | 25% of eligible workforce is involved in program | 13.5% of total workforce currently telecommuting | | ✓ |
| Assess human capital/value of HR services | Methodology developed and HR summit held | Complete 2 balanced scorecard systems | Completed 2 balanced scorecard systems | ✓ | |
| Performance Goal: Acquire and Manage the Technology Resources to Support Program Goals | | | | | |
| Transactions converted to electronic format | 16 (13% of 123 transactions) | 25 (20% of 123 transactions) | 28 (23% of 123 transactions) | ✓ | |
| IT Planning and Investment Review Program maturity (on a scale of 0-5) | 1 | 2 | 2 | ✓ | |
| IT Architecture Program maturity (on a scale of 0-5) | 1 | 2 | 1.5 | | ✓ |
| IT Security Program maturity (on a scale of 0-5) | More than 1 | 50% at 1 or higher | 100% at 1 or higher 60% at 2 or higher | ✓ | |

Appendix B: Comparison of FY 2002 and FY 2003 Targets

| | FY 2002 Target | FY 2003 Target |
|--|---|---|
| Strategic Goal 1: Provide the Information and the Framework to Enable the Economy to Operate Efficiently and Equitably | | |
| Economic Development Administration | | |
| Performance Goal 1: Create jobs and private enterprise in distressed communities | | |
| Private sector dollars invested in distressed communities as a result of EDA investment | \$390M by FY 2005 \$970M by FY 2008 \$1,940M by FY 2011 | \$360M by FY 2006 \$910M by FY 2009 \$1,810M by FY 2012 |
| Jobs created or retained in economically distressed communities as a result of EDA investments | 11,500 by FY 2005 28,900 by FY 2008 57,800 by FY 2011 | 10,500 by FY 2006 26,300 by FY 2009 52,700 by FY 2012 |
| State and local dollars committed per EDA dollar | \$1 to \$1 | \$1 to \$1 |
| Percent of grants to areas of highest distress | 40% | 40% |
| Dollars invested in technology-related projects in distressed areas | 10% | 10% |
| Performance Goal 2: Build local capacity to achieve and sustain economic growth | | |
| Percentage of Economic Development Districts and Indian Tribes implementing economic development projects from the Comprehensive Economic Development Strategy process that lead to private investment and jobs. | New | TBD (1) |
| Percent of sub-state jurisdiction members actively participating in the Economic Development District Program | 93% | 93% |
| Percentage of University Center clients taking action as a result of the assistance facilitated by the UC. | New | TBD (1) |
| Percentage of those actions taken by University Center clients that achieved the expected results. | New | TBD (1) |
| Percentage of Trade Adjustment Assistance Center clients taking action as a result of the assistance facilitated by the TAAC. | New | TBD (1) |
| Percentage of those actions taken by Trade Adjustment Assistance Center clients that achieved the expected results | New | TBD (1) |
| Percent of local technical assistance and economic adjustment strategy grants awarded in areas of highest distress | 30% | 30% |
| Economics and Statistics Administration / Bureau of Economic Analysis | | |
| Performance Goal 1: Develop relevant, accurate and timely, GDP and economic account statistics | | |
| Timeliness of release of GDP (as compared to other countries) | 1 st | 1 st |
| Reliability of delivery – economic data (number of scheduled releases issued on time) | 50 of 50 | TBD (2) |
| Customer satisfaction with quality of products and services (mean rating on 5-point scale) | 4.3 | 4.3 |
| Improving GDP and the economic accounts | - Develop new measures to address gaps in and update BEA's accounts. - Design new quarterly survey of international services - Develop new pilot estimates that provide better integration with other accounts. | -Develop new measures to address gaps in and update BEA's accounts. -Develop new pilot estimates that provide better integration with other accounts |
| 1) | EDA will establish targets in FY 2003 upon completion of the baseline analyses of FY 2001 and 2002 data for these measures at the end of 2003. | |
| 2) | A schedule of release dates for the coming calendar year is published each fall in the <i>Survey of Current Business</i> . FY 2003 target will be added in the FY 2004 Annual Performance Plan. | |

| | FY 2002 Target | FY 2003 Target |
|--|--|--|
| Strategic Goal 1: Provide the Information and the Framework to Enable the Economy to Operate Efficiently and Equitably | | |
| Economics and Statistics Administration / Bureau of Economic Analysis | | |
| Accelerating economic estimates | New | <ul style="list-style-type: none"> - Publish accelerated GDP-by-industry estimates - Produce pilot set of accelerated annual input-output tables |
| Meeting U.S. international obligations | New | <ul style="list-style-type: none"> - Incorporate NAICS in benchmark input-output accounts |
| Upgrading information technology systems | <ul style="list-style-type: none"> - Develop new systems, including design and prototype phase of new NIPA core processing system - Develop improved interactive features on BEA's Web site - Extend electronic reporting for international surveys | <ul style="list-style-type: none"> - Develop new systems, including benchmark input-output processing system - Extend electronic reporting to more international surveys |
| Economics and Statistics Administration / Census | | |
| Performance Goal 1: Provide and improve current measures of the U.S. population, economy and governments that meets the needs of policy makers, businesses and the public | | |
| 1) Household response rate for the Current Population Survey, the National Crime Victimization Survey, and the American Housing Survey. | 100% | 1) 90% |
| 2) Response rate for the National Health Interview Survey. | | 2) 87% |
| 3) Response rate for the Survey of Income and Program Participation | | 3) 62% |
| 1) Release data products from the Survey of Income and Program Participation | Maintain FY 1999 actual time achieved | 1) Two data products by 9/30/03 |
| 2) Release data products from the Survey of Program Dynamics | | 2) One data product by 9/30/03 |
| Release principle economic indicators | 100% on time | Release all 116 monthly and quarterly principal economic indicators according to pre-announced time schedule |
| Percentage of household surveys attaining specified reliability measurements | 100% | Discontinued |
| Performance Goal 2: Provide the statistical foundation and benchmark measures of population, economy, and government that meet the needs of policy makers, federal, state and local governmental agencies, businesses; and the public | | |
| Implementation of electronic reporting and 24/7 Internet Help Desk for the Economic Census | New | 2002 Economic Census 24/7 Internet Help Desk is operational by 12/20/2002 |
| Conduct the Economic Census and Census of Governments | New | Complete initial mailing for the Finance Phase of the Census of Governments by 10/31/02 and 5 million Economic Census forms by 12/20/02 |

| | FY 2002 Target | FY 2003 Target |
|---|--|--|
| Strategic Goal 1: Provide the Information and the Framework to Enable the Economy to Operate Efficiently and Equitably | | |
| Economics and Statistics Administration / Census | | |
| Response rate for the Economic Census | New | 84% |
| 1) Release Decennial Census, | 100% of scheduled releases | 1) Four data products by 9/30/03 |
| 2) Release Census of Governments | | 2) Two data products by 9/30/03 |
| 3) Release Economic Census Products | | 3) none |
| Conduct an evaluation program to measure the effectiveness of Census operations | New | Release eight evaluation topic reports by 9/30/03 |
| Performance Goal 3: Re-engineer the 2010 Decennial Census to be more efficient and cost effective, provide richer data, improve coverage, and reduce risk in meeting constitutional and legislative mandates | | |
| Implement the American Community Survey | Complete field activities supporting the release of 2001 data from LFTDB in Summer of 2002 | Release three evaluation reports on the Continuous Measurement Program by 9/30/03 |
| Implement MAF/TIGER Modernization | Prepare plan and systems by end of FY 2002 to measure housing unit coverage of the address list. List is at least as complete as it was for Census 2000, as measured by the Accuracy and Coverage evaluation | Complete map feature and housing unit location corrections of 250 counties by 9/30/03 |
| Conduct early 2010 Census planning development and testing | New | -Select 2004 census Test Sites by 12/31/02 -Develop and document design requirements for 2004 Census Test by 12/31/02 -Develop detailed operational schedule for the 2004 Census Test in April 2004 by 9/30/03 |
| Performance Goal 4: Provide mission critical support for tools and capabilities that improve processes, products, and services for our surveys and censuses | | |
| Response to the annual Boundary and Annexation Survey | New | 83% |
| Meet milestone dates for web-enabled portal technology demonstration project, and for prototype imaging technology research project | New | 100% |
| International Trade Administration | | |
| Performance Goal 1: Increase Trade Opportunities for U.S. Firms | | |
| Number of export transactions made as a result of ITA involvement | 12,300 | 13,500 |
| Number of customers acquired through proactive ITA efforts | New | 1,000 |
| Number of new or enhanced ITA trade partnerships with public and private sector entities to promote U.S. exports | New | 50 |
| Number of exporter activities undertaken per customer surveyed | New | 2.0 |

| | FY 2002 Target | FY 2003 Target |
|--|-------------------|-------------------|
| Strategic Goal 1: Provide the Information and the Framework to Enable the Economy to Operate Efficiently and Equitably | | |
| International Trade Administration | | |
| Performance Goal 2: Broaden and Deepen U.S. Exporter Base | | |
| Percentage of undertaken advocacy actions completed successfully | 15% to >20% | 15% to >20% |
| Dollar value of completed advocacies (U.S. export content) | \$3B to \$4B | \$3B to \$4B |
| Number of U.S. exporters entering a new market | 5,900 | 6,500 |
| Number of U.S. firms exporting for the first time | 800 | 900 |
| Performance Goal 3: Ensure Fair Competition in International Trade | | |
| Percentage of antidumping (AD)/countervailing duty (CVD) cases completed on time | 100% | 100% |
| Number of market access and compliance cases initiated | New | 64 |
| Dollar value of trade barriers addressed | New | \$15B to \$20B |
| Performance Goal 4: Advance the United States International Commercial and Strategic Interest | | |
| Dollar exports in priority markets | New | \$200B to \$300B |
| Performance Goal 5: Improve Customer and Stakeholder Satisfaction | | |
| Customer satisfaction with quality of ITA's products/services | New | 3.5 mean rating |
| Customer perception of ease of access to export and trade information and data | New | 3.5 mean rating |
| Level of awareness of ITA products and services | New | 3.5 mean rating |
| Employee job satisfaction | 3.5 mean rating | 3.5 mean rating |
| Performance Goal 6: Improve U.S. Competitive Advantage through Global E-Commerce | | |
| Number of new subscribers using BuyUSA.com e-services | 1,500 | 1,650 |
| Customer perception of portal ease of use | > 50% | > 50% |
| Percent of ITA business processes provided electronically to external customers | 50% | 90% |
| Bureau of Export Administration | | |
| Performance Goal 1: Enhance the efficiency of the export control system while protecting U.S. national security interests | | |
| Average processing time for export licenses (days) | 39 | 39 |
| Average processing time for commodity classification requests (days) | New | 47 |
| Average processing time for issuing draft regulations (months) | New | 3 |
| Level of exporter understanding of BXA export control requirements | Baseline | TBD(3) |
| Performance Goal 2: Ensure U.S. industry compliance with the Chemical Weapons Convention (CWC) | | |
| Number of site assistance visits conducted to assist companies prepare for CWC international inspections | 12 | 12 |
| Performance Goal 3: Detect illegal export transactions and penalize violators | | |
| Number of investigations accepted for administrative or criminal remedies | 75 | 75 |
| Timely recommendations made on license applications by enforcement analysts (days) | 6 | 6 |
| Number of post-shipment verifications completed | 300 | 300 |
| Performance Goal 4: Assist key nations to establish effective export control programs | | |
| Number of nonproliferation and export control international cooperative exchange activities conducted | 44 | 44 |
| Number of targeted deficiencies remedied in the export control systems of key nations | 20 | 25 |

| | FY 2002 Target | FY 2003 Target |
|--|-------------------|----------------------------|
| Strategic Goal 1: Provide the Information and the Framework to Enable the Economy to Operate Efficiently and Equitably | | |
| Bureau of Export Administration | | |
| Performance Goal 5: Coordinate activities for the protection of critical infrastructures and to assure that the federal government continues to be able to deliver services essential to the nation's security, economy, or the health and safety of its citizens | | |
| Number of outreach conferences or seminars | | |
| Partnership for Critical Infrastructure Security Conference | 1 | 1 |
| Best Practice Conference | 3 | 1 |
| Audit Seminars | 40 | 30 |
| Completion of an integrated national strategy for securing the nation's critical infrastructure | New | Updates/Revisions |
| Number of large, civilian federal departments and agencies working towards completion of the three step Project Matrix process | | |
| Step 1 | 9 | 5 |
| Step 2 | 3 | 9 |
| Step 3 | 0 | 3 |
| Minority Business Development Agency | | |
| Performance Goal 1: Develop an entrepreneurial innovative market focused economy | | |
| Dollar value of contracts awarded to assisted minority-owned businesses | \$1.0B | \$1.0B |
| Performance Goal 2: Improve the opportunities for minority-owned businesses to pursue financing | | |
| Dollar value of financial packages to assisted minority-owned business | \$0.4B | \$0.4B |
| Number of financial packages received by assisted minority-owned businesses | 1,000 | 1,000 |
| Performance Goal 3: Improve organizational effectiveness, responsiveness and efficiencies | | |
| Number of national strategic partnerships (non-government) | 6 | 10 |
| Number of interagency and interdepartmental initiatives and agreements (federal, state, and local government) | 6 | 10 |
| Average annual Portal hits | 50,000 | 75,000 |
| Average user time for Portal | 13 minutes | 15 minutes |
| Number of vendor contract matches (Phoenix/Opportunity) | 40,000 | 50,000 |
| Number of employees training hours (*Base FTE: 94) | 3,384 | 3,384 |
| National Telecommunication and Information Administration | | |
| Performance Goal 1: Promote competition within the telecommunications sector and promote universal access to telecommunications services for all Americans | | |
| Policy Development Areas of Focus: | | |
| Broadband Deployment | | |
| Market-based incentives | | |
| International Trade in Telecommunications | | |
| Privatization of Internet Management | | |
| Customer Survey | New | 50 customers |
| Performance Goal 2: Ensure that the allocation of radio spectrum provides the greatest benefit to all people | | |
| Timeliness of processing | New | 5 Business days |
| Percentage of requests accomplished online | New | 50% |
| Completeness and accuracy of agency assignment request | New | 85% |
| Customer satisfaction survey on training course | New | 90% satisfactory or better |
| Number of new agency-requested spectrum assignment actions | 91,000 | Discontinued |

3 FY 2003 target will be set based on the FY 2002 baseline results.

| | FY 2002 Target | FY 2003 Target |
|---|---|-------------------|
| Strategic Goal 2: Provide Infrastructure for Innovation to Enhance American Competitiveness | | |
| The United States Patent and Trademark Office | | |
| Performance Goal 1A: Enhance the quality our patent products and services | | |
| Improve quality of patents by 55 % by reducing the error rate from 6.6 % to 3 % by FY 2006 | 5.0% | 4.5% |
| Increase overall customer satisfaction from 64 % to 80 % by FY 2006 | 67% | 70% |
| Performance Goal 1B: Minimize patent application processing time | | |
| Reduce average first action pendency to 12 months by FY 2006 | 14.7 | 16.6 |
| Reduce average total pendency to 26 months by FY 2006 | 26.5 | 27.3 |
| Performance Goal 2A: Enhance the quality of our trademark products and services | | |
| Reduce the error rate from 6 % to 3 % by FY 2004 | 5.0% | 4.0% |
| Increase overall customer satisfaction from 70 % to 80 % by FY 2005 | 72% | 75% |
| Performance Goal 2B: Minimize trademark application processing time | | |
| Reduce average first action pendency to 2 months by FY 2004 | 3.0 | 2.5 |
| Reduce average total pendency to 12 months by FY 2006 | 15.5 | 13.5 |
| Technology Administration (NIST-NTIS-OTP) | | |
| Performance Goal 1: Provide leadership in promoting national technology policies that facilitate U.S. preeminence in key areas of science and technology and leverage technological innovation to strengthen American global competitiveness | | |
| Outreach to stakeholders -- see Action Plan for activity milestones. | Action taken | Action taken |
| Policy analysis and education -- see Action Plan for activity milestones. | Action taken | Action taken |
| Policy advocacy -- see Action Plan for activity milestones. | Action taken | Action taken |
| Performance Goal 2: Provide technical leadership for the nation's measurement and standards infrastructure and ensure the availability of essential reference data and measurement capabilities | | |
| Quality assessment and performance evaluation using peer review | Complete (4) | Complete (4) |
| Economic impact studies | Complete (4) | Complete (4) |
| Standard reference materials available | 1,350 | 1,360 |
| Standard Reference Data titles available | 68 | 70 |
| Number of items calibrated | 2,900 | 2,900 |
| Technical publications produced | 2,050 | 2,100 |
| Performance Goal 3: Accelerate technological innovation and development of the new technologies that will underpin future economic growth | | |
| Economic impact studies | Complete (4) | Complete (4) |
| Cumulative number of technologies under commercialization | 190 | 210 |
| Cumulative number of publications | 770 | 860 |
| Cumulative number of patents filed | 930 | 1,040 |
| Performance Goal 4: Improve the technological capability, productivity and competitiveness of small manufacturers | | |
| Increased sales attributed to MEP assistance | \$726M | Discontinued |
| Capital investment attributed to MEP assistance | \$935M | Discontinued |
| Cost savings attributed to MEP assistance | \$497M | Discontinued |
| 4 | Peer review and economic impact studies are not cumulative; therefore, numerical targets and performance data are not applicable and are not provided here. | |

| | FY 2002 Target | FY 2003 Target |
|---|-------------------|---------------------|
| Strategic Goal 2: Provide Infrastructure for Innovation to Enhance American Competitiveness | | |
| Technology Administration (NIST-NTIS-OTP) | | |
| Performance Goal 5: Assist U.S. businesses and other organizations in continuously improving their productivity, efficiency, and customer satisfaction by adopting quality and performance improvement practices | | |
| Number of applications per year to MBNQA and Baldrige-based state and local quality awards | 954 | 1,110 |
| Number of Baldrige <i>Criteria</i> mailed by the BNQP and by Baldrige-based state and local quality programs | 191,700 | 177,870 |
| Performance Goal: Enhance public access to worldwide scientific and technical information through improved acquisition and dissemination activities | | |
| Number of new items available | 520,000 | 550,000 |
| Number of information products available | 15,325,711 | 16,155,711 |
| Customer satisfaction | 97% | 98% |
| National Telecommunication and Information Administration | | |
| Performance Goal 3: Promote the availability and support new sources of advanced telecommunications and information services | | |
| Timeliness of grant awards | New | 100% |
| Percent of the US covered by public broadcasting signals | New | 95% TV 90% Radio |
| Quality of basic research as reflected in peer-reviewed publications | New | 5 publications |
| Level of technology transfer activities conducted with the private sector through the CRADAs. | New | 5 CRADAs |

| | FY 2002 Target | FY 2003 Target |
|--|---|---|
| Strategic Goal 3: Observe and Manage the Earth's Environment to Promote Sustainable | | |
| National Oceanic and Atmospheric Administration | | |
| Performance Goal 1: Build Sustainable Fisheries | | |
| Reduce the number of overfished major stocks of fish from 56 to 45 by 2007. | 55 | 55 |
| Reduce the number of major stocks with an "unknown" stock status to no more than 98 by 2007 | 120 | 118 |
| Increase the percentage of plans to rebuild overfished major stocks to sustainable levels | 94% | 96% |
| Performance Goal 2: Sustain Healthy Coasts | | |
| Number of acres of coastal habitat benefited (cumulative) | 122,000 | 132,000 |
| Reduce introductions and impacts of invasive species (total of 6 regions within the U.S.) | 2 | 2 |
| Percentage of U.S. shoreline and inland areas that have improved ability to reduce coastal hazard impacts | 15% | 15% |
| Performance Goal 3: Recover Protected Species | | |
| Reduce by 10 (from a FY 2000 baseline of 27) by FY 2007 the number threatened species at risk of extinction | 2 | 5 |
| Increase the number of commercial fisheries that have insignificant marine mammal mortality | 6 | 6 |
| Reduce by 11 (from a FY 2000 baseline of 29) by FY 2007, the number of endangered species at risk of extinction | 6 | 6 |
| Performance Goal 4: Advance Short-term Warnings and Forecasts | | |
| Lead time (minutes), for severe weather warnings for Tornadoes | 11 | 11 |
| Accuracy (%), for severe weather warnings for Tornadoes | 69% | 70% |
| False alarm rate (FAR) (%) for severe weather warnings for Tornadoes | 71% | 70% |
| Lead time (minutes) for severe weather warnings for Flash Floods | 45 | 46 |
| Accuracy (%) for severe weather warnings for Flash Floods | 86% | 87% |
| Accuracy of hurricane track forecasts (48 hours) | 142 miles | 138 miles |
| Accuracy (%) of 3-day forecast of precipitation | 17% | 19% |
| Lead time (hours) for warnings for Winter Storms | 13 | 14 |
| Accuracy (%) for warnings for Winter Storms | 86% | 88% |
| Accuracy (%) of forecasts of ceiling and visibility (Aviation Forecasts) | 18% | 19% |
| False alarm rate (FAR) (%) of forecasts of ceiling and visibility (Aviation Forecasts) | 52% | 52% |
| Accuracy (%) of forecast for winds and waves (Marine Forecasts) | 53% | 54% |
| Performance Goal 5: Implement Seasonal to Interannual Climate Forecasts | | |
| Determine the accuracy of the correlation between forecasts of the Southern Oscillation Index (SOI) and El Nino/La Nina events | .85 | .85 |
| U.S. temperature forecasts (Heidke skill score) | 20 | 21 |
| Number of new monitoring or forecast products that become operational / year (cumulative) | 8 | 12 |
| New climate observations introduced | 174 | 275 |
| Performance Goal 6: Predict and Assess Decadal to Centennial Change | | |
| Assess and model carbon sources and sinks throughout the United States | Establish 5 new pilot atmospheric profiling sites and 4 new oceanic carbon tracks | Reduce uncertainty of atmospheric estimates of US carbon balance to +/- 50% |
| Assess and model carbon sources and sinks globally | Establish 3 new global background sites as part of the Global Flask Network | Complete a working prototype of a coupled carbon-climate model |

| | FY 2002 Target | FY 2003 Target |
|--|--|--|
| Strategic Goal 3: Observe and Manage the Earth's Environment to Promote Sustainable | | |
| Determine the actual long term changes in temperature and precipitation over the US | Capture >60% of true contiguous US temperature trend. Capture >25% of true contiguous precipitation trend | Capture >70% of true contiguous US temperature trend. Capture >40% of true contiguous precipitation trend |
| Results of 90% of the research activities cited in the 2001 IPCC Third Assessment of Climate Change | N/A (5) | N/A (5) |
| Performance Goal 7: Promote Safe Navigation | | |
| Reduce the hydrographic survey backlog (square nautical miles) for critical navigation areas (cumulative percentage) | 35.0 | 38.3 |
| Percentage of National Spatial Reference System (NSRS) completed (cumulative) | 78 | 82 |
| 5 Intergovernmental panel on Climate Change (IPCC) assessments are only published every five years. | | |

| | FY 2002 Target | FY 2003 Target |
|--|---|--|
| Management Integration Goal: Strengthen Management at All Levels | | |
| Departmental Management | | |
| Performance Goal 1: Ensure effective resource stewardship in support of the Department's programs | | |
| Clean audit opinion obtained on Commerce's consolidated financial statements | Yes | Yes |
| Deploy Commerce-wide integrated financial management system | Deploy system in 11 bureaus | Deploy system in 14 bureaus – Complete Department-wide deployment |
| Implement Competitive Sourcing | Complete competitions or convert 5% of commercial FTE positions | Complete competitions or convert 10% of commercial FTE positions |
| Funds obligated through performance-based contracting | 25% of total procurement funds | 30% of total procurement funds |
| Small purchases made using credit cards | 90% of actions below \$25K | 90% of actions below \$25K |
| Use of on-line procurement to publish synopses and solicitations for proposals to contract with the Department | 100% of synopses 100% of solicitations | Discontinued Discontinued |
| Increase percent of total obligations awarded as contracts to small businesses | SB: 35% | SB: 40% (6) |
| Reduce energy consumption per square foot from 1985 baseline | 35% | Discontinued |
| Ensure a secure workplace for all Commerce employees | Establish Department-wide Continuity of Operations Plan, and conduct 10 compliance reviews of security programs and classified systems | Conduct 12 compliance reviews of security programs and classified systems |
| Ensure a safe workplace for all Commerce employees | Safety infrastructure, accountability systems, and supervisory training programs are in place | Employee education and awareness programs are in place |
| Performance Goal 2: Strategic Management of Human Capital | | |
| Strategic Competencies – ensure competency in leadership and in mission critical occupations | Complete comprehensive Department-wide workforce restructuring plan that addresses competency gaps in all bureaus | Develop succession plans and staffing/retention targets for mission critical occupations |
| Strategic Competencies – ensure comprehensive training and development strategies | Analyze and update training/development policies to enhance competencies | Implement training/development tracking system |
| Strategic Competencies – ensure diverse candidate recruitment | Refine resume database, sponsor 20 recruitment activities, market 350 resumes, and implement a marketing/awareness campaign for Commerce managers | Assess effectiveness of recruitment activities and determine hiring baseline |
| Efficiency and effectiveness of hiring systems using the Commerce Opportunities Online (COOL) system | Create COOL Phase IV and reduce fill time to 32 days | Reduce fill time to 29 days, and assess quality of candidates produced by the system |

6 Small Business (SB)

| | FY 2002 Target | FY 2003 Target |
|---|---|---|
| Management Integration Goal: Strengthen Management at All Levels | | |
| Increase the alignment of performance management with mission accomplishment | Implement a new SES performance management system that explicitly links SES performance plans with strategic goals and APP measures | For each Bureau General Schedule or equivalent performance system, ensure each system explicitly links employee performance plans with strategic goals and APP measures |
| Implement a telecommuting program | 50% of eligible workforce is involved in program | 75% of eligible workforce is involved in program |
| Performance Goal 3: Acquire and Manage the Technology Resources to Support Program Goals | | |
| Transactions converted to electronic format | 43 (35% of 123 transactions) | 74 (60% of 123 transactions) |
| IT Planning and Investment Review program maturity (on a score of 0-5) | 50% at 3 or higher | 60% at 3 or higher 30% at 4 or higher |
| IT architecture program maturity (on a score of 0-5) | 75% at 2 or higher 50% at 3 or higher | 95% at 2 or higher 75% at 3 or higher |
| IT Security program maturity (on a score of 0-5) | 80% at 2 or higher | 95% at 2 or higher 50% at 3 or higher |
| Percent of IT system security plans completed | 100% | 100% |
| Percent of unsuccessful intrusion attempts | 85% (2150 of 2530 projected intrusion attempts) | 85% (2678 of 3160 projected intrusion attempts) |

Appendix C: Alphabetical List Of Acronyms

| | |
|--------|--|
| 3G | Third Generation |
| AD | Antidumping |
| ADP | Automated Data Processing |
| APEC | Asia-Pacific Economic Cooperative |
| APP | Annual Performance Plan |
| APPR | Annual Program Performance Report |
| ARC | Appalachian Regional Commission |
| ASQ | American Society for Quality |
| ATP | Advanced Technology Program |
| AWIPS | Advanced Weather Interactive Processing System |
| BEA | Bureau of Economic Analysis |
| BLS | Bureau of Labor Statistics |
| BNQP | Baldrige National Quality Program |
| BRAC | Base Realignment and Closure |
| BRS | Business Reporting System |
| BXA | Bureau of Export Administration |
| CAMS | Commerce Administrative Management System |
| CDBG | Community Development Block Grants |
| CFC | Chlorofluorocarbon |
| CIAO | Critical Infrastructure Assurance Office |
| CIO | Chief Information Officer |
| CIP | Critical Infrastructure Protection |
| CIPGP | Critical Infrastructure Protection Grants Program |
| COOL | Commerce Opportunities Online |
| COTS | Commercial Off-the-Shelf |
| CRADA | Cooperative Research and Development Agreement |
| CRM | Customer Relationship Management |
| CSRS | Civil Service Retirement System |
| CVD | Countervailing Duty |
| CWC | Chemical Weapons Convention |
| CWPPRA | Coastal Wetlands Planning, Protection, and Restoration Act |
| DEC | District Export Council |
| DM | Departmental Management |
| DOD | Department of Defense |
| DOE | Department of Energy |
| DOT | Department of Transportation |
| EAA | Export Administration Act |
| EAR | Export Administration Regulations |
| ECASS | Export Control Automated Support System |
| EDA | Economic Development Administration |
| EDAP | Economic Development Assistance Program |
| EEEL | Electronics and Electrical Engineering Laboratory |
| ENSO | El Niño/Southern Oscillation |

| | |
|-----------|---|
| EPA | Environmental Protection Agency |
| ESA | Economics and Statistics Administration |
| FAA | Federal Aviation Administration |
| FAIR | Federal Activities Inventory Reform |
| FAR | False Alarm Rate |
| FBI | Federal Bureau of Investigation |
| FCC | Federal Communications Commission |
| FEMA | Federal Emergency Management Agency |
| FGDC | Federal Geographic Data Committee |
| FOIA | Freedom of Information Act |
| FTE | Full-Time Equivalent |
| GAO | General Accounting Office |
| GDP | Gross Domestic Product |
| GIS | Geographic Information System |
| GMF | Government Master File |
| GOES | Geostationary Operational Environmental Satellite |
| GPEA | Government Paperwork Elimination Act |
| GPRA | Government Performance and Results Act |
| GPS | Global Positioning Satellite System |
| GSS | Geographic Support System |
| HPC | Hydrometeorological Prediction Center |
| HR | Human Resources |
| HRDS | Human Resources Data System |
| HUD | Department of Housing and Urban Development |
| IA | Import Administration |
| ICP | Internal Control Program |
| ICSP | Interagency Council on Statistical Policy |
| IMF | International Monetary Fund |
| IRAC | Interdepartment Radio Advisory Committee |
| IRS | Internal Revenue Service |
| IT | Information Technology |
| ITA | International Trade Administration |
| ITL | Information Technology Laboratory |
| ITS | Institute for Telecommunication Sciences |
| ITU | International Telecommunication Union |
| JVS | Josephson Volt Standard |
| MAF/TIGER | Master Address File/Topologically Integrated Geographic Encoding and Referencing |
| MBDA | Minority Business Development Agency |
| MBIP | Minority Business Internet Portal |
| MBNQP | Malcolm Baldrige National Quality Program |
| MEL | Manufacturing Engineering Laboratory |
| MEP | Manufacturing Extension Partnership |
| MFI | Market Facts Incorporated |
| MSA | Metropolitan Statistical Area |
| NAICS | North American Industry Classification System |

| | |
|--------|---|
| NAPCS | North American Product Classification System |
| NASA | National Aeronautics and Space Administration |
| NCDC | National Climatic Data Center |
| NESDIS | National Environmental Satellite, Data, and Information Service |
| NEXRAD | Next Generation Weather Radar |
| NIMA | National Imagery and Mapping Agency |
| NIST | National Institute of Standards and Technology |
| NMFS | National Marine Fisheries Service |
| NOAA | National Oceanic and Atmospheric Administration |
| NOS | National Ocean Service |
| NRC | National Research Council |
| NSRS | National Spatial Reference System |
| NTIA | National Telecommunications and Information Administration |
| NTIS | National Technical Information Service |
| NWS | National Weather Service |
| OAR | Office of Oceanic and Atmospheric Research |
| OCWWS | Office of Climate, Water, and Weather Services |
| OEA | Office of Economic Adjustment |
| OECD | Organisation for Economic Co-operation and Development |
| OHRM | Office of Human Resources Management |
| OIG | Office of Inspector General |
| OMB | Office of Management and Budget |
| OPEM | Bureau of Export Administration's Office of Planning, Evaluation, and Management |
| OSDBU | Office of Small and Disadvantaged Business Utilization |
| OSM | Office of Spectrum Management |
| OTP | Office of Technology Policy |
| PAC | Procurement, Acquisition, and Construction |
| PALM | Patent Application Location and Monitoring |
| PCIS | Partnership for Critical Infrastructure Security |
| PEC | Procurement Executive Council |
| PRA | Paperwork Reduction Act |
| PSV | Postshipment Verification |
| PTFP | Public Telecommunications Facilities Program |
| QFR | Quarterly Financial Report |
| R&D | Research and Development |
| RD/RU | Rural Development/Rural Utilities |
| RPS | Recover Protected Species |
| SBA | Small Business Administration |
| SES | Senior Executive Service |
| SIPP | Survey of Income and Program Participation |
| SME | Small and Medium-sized Enterprise |
| SOI | Southern Oscillation Index |
| SPD | Survey of Program Dynamics |
| SRD | Standard Reference Data |
| SRM | Standard Reference Material |

| | |
|---------|--|
| SSN | Social Security Number |
| S&T | Science and Technology |
| TA | Technology Administration |
| TAA | Trade Adjustment Assistance |
| TCC | Trade Compliance Center |
| TED | Turtle Excluder Device |
| TOP | Technology Opportunities Program |
| TPC | Tropical Prediction Center |
| TPCC | Trade Promotion Coordinating Committee |
| TRAM | Trademark Reporting and Monitoring |
| US | Under Secretary |
| USDA | U.S. Department of Agriculture |
| US&FCS | U.S. and Foreign Commercial Service |
| USGS | U.S. Geographic Survey |
| USPTO | U.S. Patent and Trademark Office |
| USTR | U.S. Trade Representative |
| USWRP | U.S. Weather Research Program |
| UWB | Ultra Wideband |
| WFO | Weather Forecast Office |
| WRC | World Radio-communication Conference |
| WSR-88D | Weather Service Radar |